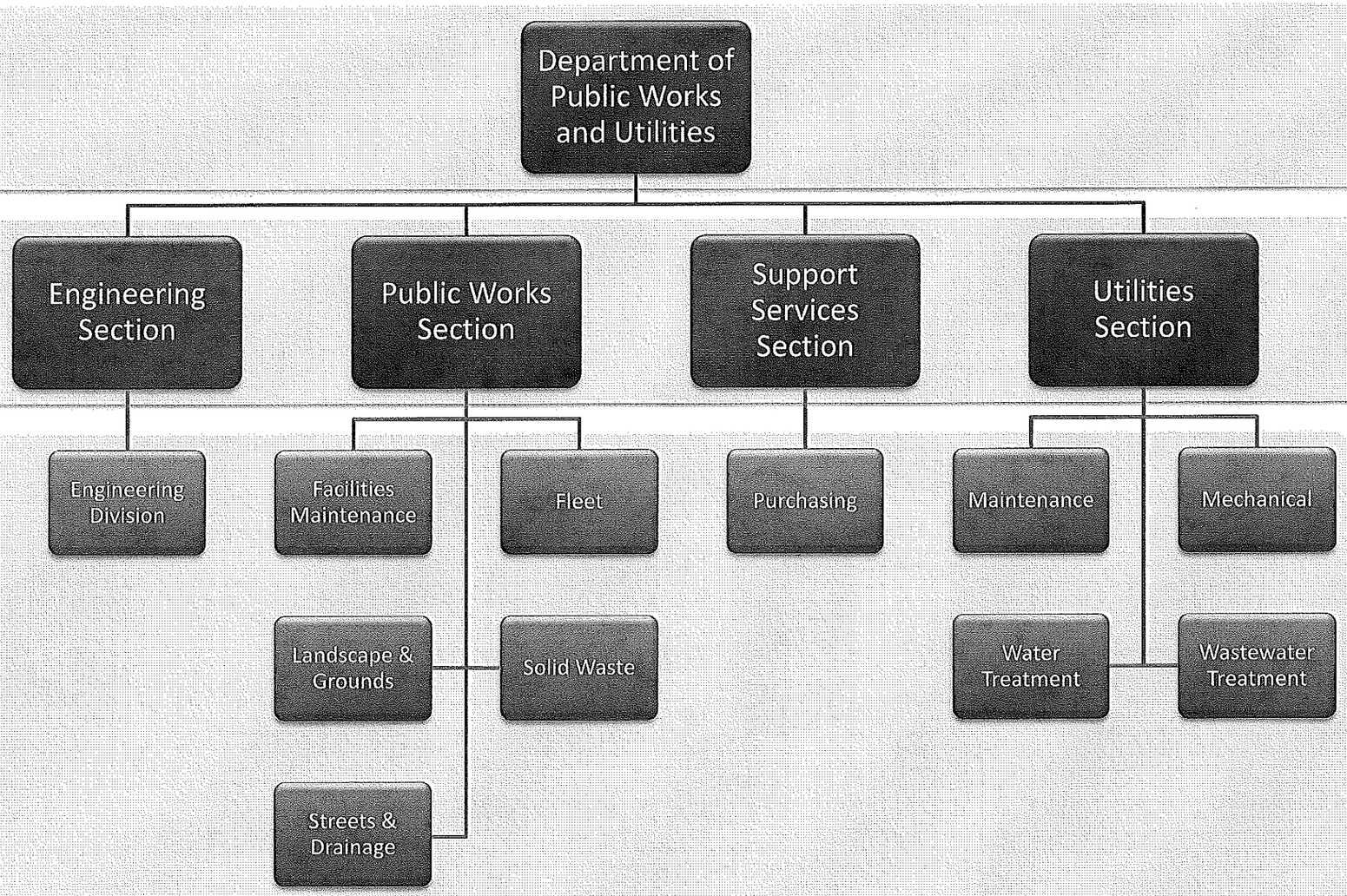
The Director sets mission, vision and values of the Department to be consistent with City. Devises policy and strategy, develops and controls Department budgets, advises the Mayor and Council, communicates with outside agencies, and drives change within the Department. Directs the long-term management of the Department's operations.

A Manager sets mission, vision and values of the Section to be consistent with the Department. Implements policies and strategies, develops and manages Capital Improvement Programs, advises the Director, coordinates with other Sections, and implements change within the Section. Directs the long-term management of the Section's operations.

A Superintendent implements the mission, vision and values of the Section and Department. Executes policies, manages programs in support of Department strategies, advises the Section Manager, coordinates with other Divisions, and implements change within the Division. Manages the day-to-day operations of the Division.